

Rate code: ILK 1T



CROWNE PLAZA

CHICAGO-NORTHBROOK

THE PLACE TO MEET.

**2875 N. Milwaukee Ave
Northbrook, IL 60062
847-298-2525**

LOCAL VOLUME RATE AGREEMENT

PREPARED FOR: **Engis Corporation**

CONTACT: **Kathy Considine
105 W Hintz
Wheeling, IL 60090
847-808-9400 – phone**

kconsidine@engis.com

TERMS: January 1, 2011 – December 31, 2012

RATE: In consideration of the anticipated annual volume business that your company represents, the Crowne Plaza Chicago-Northbrook is pleased to extend the following non-commissionable guestroom rate option.

Standard **\$99.00 with Full Breakfast Buffet**

The above rate does include Hi-Speed Internet (WIFI & hard wired), Transportation to Local Office and Attractions. For comparison our rack rate range is \$169 to \$209. Preferred rates are applicable to single occupancy and will be confirmed based on the specific room inventory available at the time a reservation is made.

The Crowne Plaza Chicago-Northbrook commits to honor this rate and **ENGIS CORPORATION** agrees to communicate with its frequent travelers, naming the Crowne Plaza Chicago-Northbrook as the preferred hotel vendor in Northbrook. In addition, it is agreed that the Crowne Plaza Chicago-Northbrook will be prominently positioned in any printed or electronic rate directories published by **ENGIS CORPORATION**

PRODUCTION: This agreement shall be subject to quarterly reviews, at which time production will be evaluated.

RESERVATIONS: Individual reservations can be made through your preferred travel agency or our reservation department at 847-298-2525 or 1-800-2CROWNE.

TRAVEL AGENCY INFORMATION

If your company uses a travel agency or 3rd party to reserve your hotel accommodations, please complete the following information:

Agency Name: _____

Agency Address: _____

Phone Number: _____

Contact Name: _____

Email Address: _____

If you would like your rate to be loaded in the GDS please provide:

IATA #: _____

PSUEDO CITY CODE: _____

SYSTEM: _____

3 LETTER ACCESS CODE: _____

TRACKING: Tracking will be coordinated by the Crowne Plaza Chicago-Northbrook. Callers must request the **ENGIS CORPORATION** rate at time of booking. Guests are asked to present corporate identification at time of check in. This will ensure that the proper rate and tracking credit are given.

REQUEST FOR SPECIAL

ACCOMMODATIONS: Requests for specific rooms, suites or bed types will be accommodated whenever possible. We consider it part of our standard of service to arrange for any necessities your valued associates may require while in Chicago/Northbrook.

GUARANTEE: Reservations can be guaranteed for late arrival with a credit card or deposit. In the event that a reservation is guaranteed for late arrival and the guest "no-shows", the appropriate room and tax charges will be charged against the form of payment used to guarantee the room for late arrival. Reservations can be cancelled without penalty 24 hours prior to the date of arrival. A cancellation number should be obtained from the reservations agent for reference.

BILLING PROCEDURES:

All guestroom charges including room and tax and/or incidentals will be the responsibility of the individual traveler. If a traveler does not have a credit card, a cash deposit will be required upon check in at the front desk.

If charges are to be direct billed to **ENGIS CORPORATION** prior credit arrangements and notification to our reservations office is required. In addition to a completed credit application, we require a letter on company letterhead authorizing billing. This information must be updated annually. All direct billing authorized by your company is guaranteed for payment and payment is due upon receipt of invoice, but no later than ten days after the Crowne Plaza Chicago-Northbrook billing date.

Check in time is 3:00 pm; however in our continuing effort to provide a pleasant stay, guests will be able to check in as early as rooms are available.

TRAVELER BENEFITS:

As a Preferred Account of the Crowne Plaza Chicago-Northbrook your travelers will enjoy the following amenities and services:

- Complimentary high speed internet access in all guest rooms
- Complimentary transportation to local offices and attractions
- Full service restaurant serving breakfast, lunch and dinner
- 24 hour Room service
- Business center
- Fitness center
- Lounge
- Seasonal Outdoor pool

- Express check-in and check-out
- Daily newspaper
- Same day dry cleaning
- Gift shop
- Complimentary on-site parking

Frequent Guest Program – Any **ENGIS CORPORATION** business traveler can become a member of our Priority Club Rewards Program at no cost and with no required minimum stay. Priority Club is our frequent guest program designed to provide awards and benefits to the individuals that frequent any Intercontinental Hotel Group hotel. Samples of benefits that the member receives are: Airline Miles, Points to be used towards Free Nights or other partner credits. Membership applications may be obtained at our Front Desk upon check in. Guests can also register at www.priorityclub.com.

No Walk Policy - It is the intention of the Crowne Plaza Chicago-Northbrook to never walk one our preferred customers with a guaranteed reservation. However in the event that a guest must be walked, we will transport the guest to the hotel, pay for a phone call home and transport them back to the Crowne Plaza Chicago-Northbrook for a complimentary stay the next evening. If they do not have a reservation for a second night, they will receive a certificate for a complimentary room on their next visit to Crowne Plaza Chicago-Northbrook. We are confident this policy will ensure the complete satisfaction of all our preferred guests and prove our intention of not inconveniencing our most valued customers.

Terms of this agreement are subject to a quarterly review at which time room night production will be measured and evaluated.

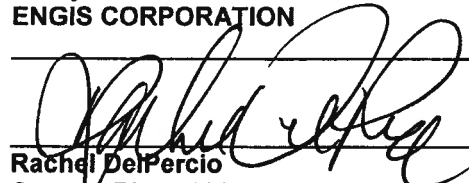
ACCEPTED BY:



Kathy Considine
ENGIS CORPORATION

DATE:

SUBMITTED BY:



Rachel DelPercio
Crowne Plaza Chicago-Northbrook

DATE:

December 28, 2011